

Transport for NSW

Driver Knowledge Test online

Communication Toolkit for Stakeholders
July 2024



nsw.gov.au

OFFICIAL

Web content

These links contain information relevant to DKT online

- [Do your Driver Knowledge Test \(DKT\) online | Service NSW](#)
- [Common questions about Driver Knowledge Test \(DKT\) online | Service NSW](#)
- [Driver Knowledge Test \(DKT\) | NSW Government](#)

Video

Social media video (46 secs) for posting on your channels



[Complete your Driver Knowledge Test online \(youtube.com\)](#)

Video

Explainer video (1 min 49 sec) for posting on your channels



[How to take your Driver Knowledge Test online - YouTube](#)

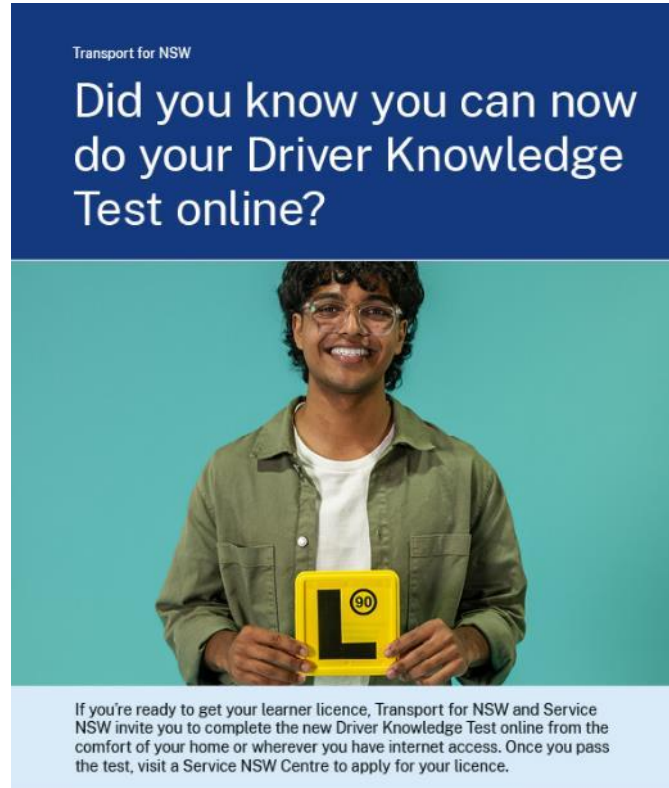
Photographs

Hero images you can use in promotion of DKT online



Customer facing communications resources

A4 poster



Scan the QR code for more information and enrol in the DKT online today.



Black code #200-2208

Customer facing communications resources

2-sided postcard (A6 – 148.5mm x 105mm)



If you are 15 and 11 months or older, you can enrol online and work through the course to learn about NSW road rules and safe driving behaviour.

When you're ready, you can take the final test online and attempt it as many times as it takes to pass for one fee, that you only pay when you go to your local service centre to apply for your licence.

Ready to start now? Scan the QR code to enrol in DKT online.



Stock code 4508-1360



Customer facing communications resources

2-sided business card (90mm x 55mm)



Customer facing communications resources

FAQs/Commonly asked questions

The screenshot shows the Service NSW website interface. At the top, there are logos for NSW and Service NSW, navigation links for Home, Find services, Business, and Find locations, and a search bar. The main heading is "Common questions about Driver Knowledge Test (DKT) online". Below the heading, it states "Your questions about the Driver Knowledge Test (DKT) online are answered here." There is a "Listen" button and a font size selector. A table of contents titled "On this page" lists several links: "Who can do DKT online", "Course structure", "Saving your progress", "Getting help from others", "Notifications", "Switching between DKT online and DKT in-person", "Passing and failing the test", "Test fee and when to pay", and "Technical support". The section "Who can do DKT online" is expanded, showing two bullet points: "a NSW resident" and "15 years and 11 months or older." Below this, it lists conditions for who can do the DKT online: "applying for your C class (car) learner licence" and "converting your overseas car licence to NSW".

NSW Service NSW Home Find services Business Find locations Search

Home / Learner driver licence / Driver Knowledge Test online

Common questions about Driver Knowledge Test (DKT) online

Your questions about the Driver Knowledge Test (DKT) online are answered here.

Listen A⁺ A⁺

On this page

- [Who can do DKT online](#)
- [Course structure](#)
- [Saving your progress](#)
- [Getting help from others](#)
- [Notifications](#)
- [Switching between DKT online and DKT in-person](#)
- [Passing and failing the test](#)
- [Test fee and when to pay](#)
- [Technical support](#)

Who can do DKT online

To do the DKT online you must be:

- a NSW resident
- 15 years and 11 months or older.

You can do the DKT online if you are:

- applying for your C class (car) learner licence
- converting your overseas car licence to NSW

[Click here to access the Frequently Asked Questions resource via the Service NSW website](#)

News/newsletter content

Share this suggested content via your own news stream/newsletter

You can now do your Driver Knowledge Test online from the comfort of home or anywhere with internet access.


Work through the course to learn about NSW road rules and safe driving behaviour and then, when you're ready, you can attempt the final test.

If you don't pass the test the first time, you can retake it again in 12 hours and as many times needed to pass for the one fee, paid at the Service NSW centre when you apply for your learner licence.

Want to learn more and get started? Enrol in the [DKT online on the Service NSW website](#).

Media release

Related Links ▾

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New Driver Knowledge Test online launched for learner drivers

Published 8 Jul 2024

People wanting to get their learner licence will now have the option to take their Driver Knowledge Test (DKT) in the comfort of their home or anywhere with internet access with the launch of Transport for NSW's Driver Knowledge Test online.

Tagged as

Road safety

A commitment in the 2026 Road Safety Action Plan, the Driver Knowledge Test online has been developed by Transport for NSW in conjunction with Service NSW and comes with a host of benefits, including supporting a broader, deeper understanding of the road rules and safe driving practices.

Transport for NSW Deputy Secretary, Safety, Environment and Regulation Sally Webb said the new DKT online delivers a modern learning experience and an accessible path for learner drivers.

"We know that learning has changed over the years and this new digital, accessible and interactive product is a reflection of how people learn today," Ms Webb said.

"It gives easier access to the test to people who are in regional or remote locations who may not live close to a Service NSW Centre and it also has text to speech functionality which makes the product accessible for people with low literacy or dyslexia.

"It provides a cost benefit because the test can be taken as many times as needed to pass and a fee of \$55 is only paid when you come into the Service NSW Centre to apply for your learner licence and have your photo taken."

"Most importantly, it is an engaging way for people to learn about the road rules and safe driving behaviour, which forms the foundation of how they drive once they are on the road," Ms Webb said.

Service NSW A/Executive Director Partnerships, Projects & Insights, Lauren Nagel, said the DKT online provides several other benefits.

"Service NSW is all about making it easier for the customer to interact with Government and by simply offering the Driver Knowledge Test online, aspiring drivers can complete the course and test at a time and place with internet access that suits them," Ms Nagel said.

[Click here to access a copy of the media release](#)

Key messages

You are now able to complete your Driver Knowledge Test online to get your learner licence to drive a car.

The DKT online:

- can be completed at home or anywhere that has internet access
- is a comprehensive 4-6 hour learning course covering road rules and safe driving behaviours using video, animation and simulated environments to prepare you for the final test.
- delivers enhanced learning outcomes and provides improved accessibility for new drivers and a broader, deeper understanding of the road rules and safe driving practices.
- offers an alternative pathway to the existing in-person DKT in Service NSW Centres.
- can be accessed via the Service NSW website and can be completed at your own pace.

Once the course is completed the test is unlocked and you can attempt it as many times as it takes to pass. When you pass visit a Service NSW Centre to apply for your learner licence.

DKT online benefits

What are the benefits of the DKT online compared to the in-person DKT that you complete at a service centre?

- 24/7 access via your MyServiceNSW account
- your progress is saved so you can return to the course at any time
- enrol and start learning when it suits you – no need to book a test and find an appointment
- 12 months access to complete the course and pass the test
- attempt the test as many times as it takes to pass for one fee of \$55
- if you fail, you can try to pass again after 12 hours
- receive reminders via email, push from Service NSW app and in your My ServiceNSW Account about enrolment status and next steps
- fully accessible features like text to speech functionality that reads the content out to you to aid focus, comprehension and reduces eye fatigue
- in English and Simplified Chinese (If you need an interpreter or want to take the test in other languages, you should book a DKT in -person at a service centre via the Service NSW website)

Who is eligible?

- To enrol in the DKT online, you must:
 - be at least 15 years and 11 months of age
 - be a NSW resident
 - not be disqualified from getting a learner licence (e.g. for driving unlicensed)
 - not hold a current NSW, interstate or overseas driver licence or a licence that has been refused, cancelled, suspended or disqualified
 - create or access your MyServiceNSW Account
 - enrol online and provide one identity document (e.g. Australian Passport, Australian Birth Certificate, Australian Citizenship Certificate, Australian Certificate of Registration by Descent or Immicard) or be an existing Transport for NSW driver licensing or registration customer.
 - If you do not have any of these documents you will need to visit a service centre to prove your identity in person. Service centres can accept other identity documents.

If you have any questions about this toolkit or would like access to any digital assets featured, please email jess.drewery@transport.nsw.gov.au

